

## CHAPTER VIII

### ANALYSIS OF WORK OF MEDICAL DEPARTMENTS

With the background of the preceding discussion of the activities of industrial-medical departments generally, and on the basis of the data obtained from the 501 medical departments in industry which returned questionnaire information, the following analysis and interpretation of the statistics obtained throws an interesting light upon industrial management's care for the health of employees. The series of tables which resulted from the Conference Board's investigation is printed in part in connection with this chapter and in part at the end of the chapter which follows.

The subject matter of the tables herein given is the Personnel of Medical Departments, and Record of Work for the year under investigation and the Cost of Operation. The personnel information relates to number of physicians, whether on full-time, on part-time or subject to call, of dentists on full-time or part-time, of dispensary nurses, of visiting nurses, of technical and of clerical assistants. The work of the medical departments recorded in the tables specifies in particular the treatment of new injuries, redressing of injuries, treatment of medical and dental cases, and physical examinations.

These facts as well as those pertaining to costs which are considered in the following chapter, are presented under two distinctive classifications:

- (1) Type of industry
- (2) Size of establishments as measured by number of employees.

For the purpose of comparison, some figures are presented embodying the results of a previous investigation made by the Conference Board in 1921.

It is to be regretted that the replies of all of the 501 plants